



**DE Valves Glamsbjerg A/S**  
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### **DE Valves Glamsbjerg A/S – Quality Policy:**

We will continuously maintain and improve/develop the system, and honor our customers' expectations to our services, products, and deliveries in every aspect and thereby create confidence in our professional and reliable capabilities. We want that our customers will have the impression and experience that their views and requirements are acknowledged, and that cooperation with us takes place in an un-complicated and professional way.

Objectives and policies are followed on evaluation meetings by the management and communicated on the web

DE Valves strategic direction in relation to quality and safety during work and competences are reflected in the policies.

This means that we will strive to:

- That all employees focus on high work safety in all they do and that all employees know valid objectives and policies
- Deliver the right service and product at the right time and to maintain the quality in produced products and services
- Meet relevant customer requirements and obey relevant laws and regulatory requirements and standards, in connection with purchase, production, services, and performed tasks
- Work to achieve high level of satisfaction among of customers and other stakeholders
- Actively support the best possible employee training and development, to meet valid objectives and policies, and to have a direct and short communication path to the employees
- Ensure the necessary employee resources
- Initiate preventive/corrective actions to encounter possible deviations
- Ensure continuous progress of the company

Date: 5/12-2016

A handwritten signature in blue ink, appearing to read "Vagn Erik Larsen".

Vagn Erik Larsen  
Managing director